

VISITORS AND NOMINATED SUPPORT PERSONS

POLICY STATEMENT

It is Bay of Plenty District Health Board's (BOPDHB) aim to provide access for those people wishing to visit BOPDHB facilities for legitimate reasons.

Whilst it is recognised that visitation of patients by family / whanau and friends is conducive to the healing process, and must be promoted, priority is given to the needs and care of the patient / client and the safety and security of BOPDHB employees.

PURPOSE

- Visitors are welcome to ensure patient wellbeing and management of care in conjunction with the patient's nominated support person and health care team.
- To contribute to a safe and secure environment for the protection of facilities, employees, patients / clients, residents, visitors and their assets.
- To meet our obligations under the Health & Safety at Work Act 2015 and the Code of Health & Disability Services Consumers' Code.

This policy applies to all visitors as defined above.

REFERENCES

- Code of Health & Disability Services Consumers' Rights and amendments
- [Health and Safety at Work Act 2015](#) and [Regulations 2016](#)
- Trespass Act 1980 S. (4) and amendments
- Australian Standard AS 4485.16 – 1997 Security in Health Care Facilities
- Treaty of Waitangi (3rd paragraph Tino rangatiratanga)

ASSOCIATED DOCUMENTS

- Bay of Plenty District Health Board policy 6.9.4 protocol 1 Visitors and Nominated Support Persons - Management Standards
- Bay of Plenty District Health Board policy 2.2.5 Media
- Bay of Plenty District Health Board policy 5.4.2 Smokefree
- Bay of Plenty District Health Board policy 5.4.7 Threatening Behaviour, Bullying, Harassment and Violence in the Workplace - Management
- Bay of Plenty District Health Board policy 5.5.1 Security
- Bay of Plenty District Health Board policy 5.5.3 Trespass

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Section Name: Ward Management	Version No: 9	
Policy Steward: Chief Operating Officer	Authorised by: Chief Executive Officer	