

INTERPRETER SERVICES

POLICY STATEMENT

Bay of Plenty District Health Board (BOPDHB) will provide interpreters when requested by staff and / or patients / clients.

PURPOSE

- To enable BOPDHB to provide safe patient care that is patient and family centred and aligns with our CARE values.
- This policy provides information on when to use an interpreter and how to access an interpreter from the BOPDHB list of interpreters.

EXCLUSIONS

There are no exclusions

REFERENCES

- Code of Health and Disability Services Consumers Rights
- BOPDHB CARE values
- Health and Disability Services Act 1993
- Human Rights Act 1993
- Privacy Act 1993
- Health & Disability Services Standards NZS 8134:2008

ASSOCIATED DOCUMENTS

- Bay of Plenty District Health Board policy 1.5.1 protocol 0 Interpreter Service Standards
- Bay of Plenty District Health Board policy 1.5.1 protocol 1 Interpreters - Using an Interpreter
- Bay of Plenty District Health Board policy 1.5.1 protocol 2 Interpreters - Guidelines for Meetings
- Bay of Plenty District Health Board Code of Ethics for Interpreters
- Bay of Plenty District Health Board Form FM.I9.1 Interpreters - Confidentiality Clause
- Bay of Plenty District Health Board Form FM.I9.2 Interpreters - Invoice

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Section Name: The Patient / Client	Version No: 6	
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