



Policy Name: Electronic Recording of Communications

File Name: 2.3.8

Policy No: 2.3.8

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## ELECTRONIC RECORDING OF COMMUNICATIONS

### POLICY STATEMENT

It is the policy of the Bay of Plenty District Health Board (BOPDHB) not to allow electronic recording (audio or video) of communications involving staff and / or patients. This includes, but is not limited to, telephone communications and meetings.

### EXCLUSIONS

- Clinical consultations where the patient has expressly consented to the recording
- 777 calls

Manual Name: Organisational Policy	Page 1 of 1	NOTE: The electronic version of this document is the most current. Any printed copy cannot be assumed to be the current version.
Section Name: Gen Management	Version No: 2	
Policy Steward: GM, Governance & Quality	Authorised by: Chief Executive Officer	