

 <p>BAY OF PLENTY DISTRICT HEALTH BOARD HAUORA A TOI</p> <p>MAORI CULTURAL SAFETY PROTOCOL</p>	<p>CULTURAL SAFETY – MĀORI – STANDARDS</p>	<p>Policy 1.4.4 Protocol 1</p>
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STANDARD

It is Bay of Plenty District Health Board's (BOPDHB) policy that patients / clients who identify as Māori have their health and disability needs met in a manner that respects and acknowledges their individual values and beliefs.

BOPDHB recognises and has a commitment to the Treaty of Waitangi and Crown principles of partnership, participation, protection and equity, He Pou Oranga Tangata Whenua framework as endorsed by Te Runanga Hauora Māori o Te Moana a Toi (the Runanga) and Mai nga Kuri a Whareki ki Tihirau Kahui Kaumatua council.

STANDARDS TO BE MET

1. Partnership

- 1.1 BOPDHB will acknowledge and provide support for the vision and objectives of the Board to meet their obligations as a Crown agent to Iwi and Māori communities.
- 1.2 BOPDHB will establish and build meaningful relationships with Tangata Whenua, Māori Communities, Iwi Authorities, Iwi and Māori Health Providers and others through its Memorandum of Understanding with the BOPDHB Māori Health Runanga.

2. Participation

- 2.1 BOPDHB will ensure Māori participation in decision-making and consultation in planning and prioritisation at all levels including Board level.
- 2.2 BOPDHB and Te Runanga Hauora Māori o Te Moana a Toi and Mai nga Kuri a Whareki ki Tihirau Kahui Kaumatua council through He Pou Oranga Tangata Whenua have engaged in consultation with whanau, hapu, Iwi and Māori health providers in the interests of defining a Tangata Whenua view of Hauora (health and wellbeing) Haumate (Unwellness) that can be applied to inform future health strategy for Māori in the Te Moana a Toi.
- 2.3 The BOPDHB provider operations will ensure the participation of Regional Māori Health Services in all strategic planning, analysis, service development / provision and monitoring.
- 2.4 BOPDHB will develop and implement policies and protocols that support and facilitate Māori Health development and, where appropriate, have separate Māori policies relevant to the advancement of Māori Health.

3. Protection

- 3.1 All BOPDHB services and staff will be responsive to the cultural needs and preferences of Māori patients / clients. The appropriate kawa and / or tikanga surrounding specific Māori practices will be acknowledged, preserved, promoted and safe-guarded as outlined in protocols related to this policy.
- 3.2 Appropriate support services will be available to both Māori patients / clients their whanāu and Māori staff.
- 3.3 BOPDHB will ensure ongoing education and training programmes are available for all employees (including contractors) on the Treaty of Waitangi and Cultural Safety, and recognise these as core competencies.
- 3.4 BOPDHB will support and promote Māori workforce development by incorporating into its human resource planning, programmes, policies and protocols a strategy that enables recruitment, retention and progression of Māori within the staffing matrix.

<p>Issue Date: Oct 2015 Review Date: Oct 2018</p>	<p>Page 1 of 2 Version No: 4</p>	<p>NOTE: The electronic version of this document is the most current. Any printed copy cannot be assumed to be the current version.</p>
<p>Protocol Steward: Director, Regional Māori Health Services</p>	<p>Authorised by: GM, Maori Health Planning & Funding</p>	

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3.5 Māori intellectual, cultural and spiritual property rights will be protected and not used without consent from the policy Holder.

3.6 BOPDHB will be guided by Te Runanga Hauora Māori o Te Moana a Toi and Mai nga Kuri a Whareki ki Tihirau Kahui Kaumatua council on significant events, hui, ceremonies or other of significance to iwi, as to how representatives of the Board / organisation will participate.

4. Equity

4.1 All BOPDHB strategic, annual and service plans provide ways and means by which Māori health gain objectives will be achieved.

4.2 BOPDHB will establish mechanisms of obtaining feedback from Iwi and Māori communities to measure and improve service delivery.

4.3 BOPDHB is committed to purchasing 'By Māori for Māori services within the terms of its purchasing prioritisation criteria.

4.4 BOPDHB will actively work to develop improved access and choice of services for Māori through Māori provider development and capability.

ASSOCIATED DOCUMENTS

- Bay of Plenty District Health Board policy 1.4.4 Cultural Safety – Māori
- Bay of Plenty District Health Board policy 1.4.4 protocol 2 Cultural Safety – Linen Usage
- Bay of Plenty District Health Board policy 1.5.1 Interpreter Services
- Bay of Plenty District Health Board policy 3.2.2 Gifts, Sponsorship & Koha
- Bay of Plenty District Health Board policy 4.1.0 Infection Control Management
- Bay of Plenty District Health Board policy 6.3.9 Body Parts and Tissues
- Bay of Plenty District Health Board policy 6.6.1 Death of a Patient
- Bay of Plenty District Health Board policy 6.6.1 protocol 13 Death of a Patient – Blessings
- Bay of Plenty District Health Board He Pou Oranga Tangata Whenua Framework
- Bay of Plenty District Health Board Tangata Whenua Realities, Nga Pou Mana O Io.
- Bay of Plenty District Health Board He Ritenga Treaty of Waitangi Principles Health Audit Framework

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